





# Doubly Dangerous: Evading Phishing Reporting Systems by Leveraging Email Tracking Techniques

Authors: **Anish Chand**, Nick Nikiforakis, and Phani Vadrevu







### **Prior Work**

# Report a Page to Google Safe Browsing If you believe you've encountered an unsafe page where Google Safe Browsing should be displaying a warning but isn't, or a legitimate page where Safe Browsing is incorrectly displaying a warning, please complete the following form to notify the Safe Browsing team. When you submit sites to us, some account and system information will be sent to Google. We will use the information you submit to protect Google products, infrastructure, and users from potentially harmful content. We may update the site's status in our Transparency Report and share the URL and its status with third parties. You may find out more information about the Transparency Report here. Information about your report will be maintained in accordance with Google's Privacy Policy and Terms of Service. Safe Browsing aims to protect users from malware, unwanted software, or social engineering (for example, phishing content). To learn more about the threats Safe Browsing protects against and associated policies, please refer to here. Additional details URL to report\* Additional details

Phishfarm (SP '19), Phishtime (USENIX '20), CrawlPhish (SP '21), PhishPrint (USENIX '21), Acharya et al. (DIMVA '22)

not a widely popular reporting mechanism

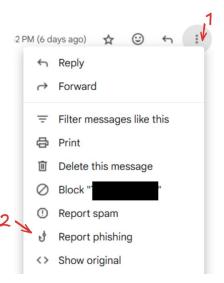
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### **Our focus**









2.3 billion users

How do email services handle email phishing reports?

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**Q2** Are these email handlers <u>vulnerable to tracking/fingerprinting</u>?

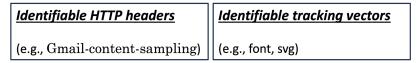
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### **Discernible Tracking Patterns**

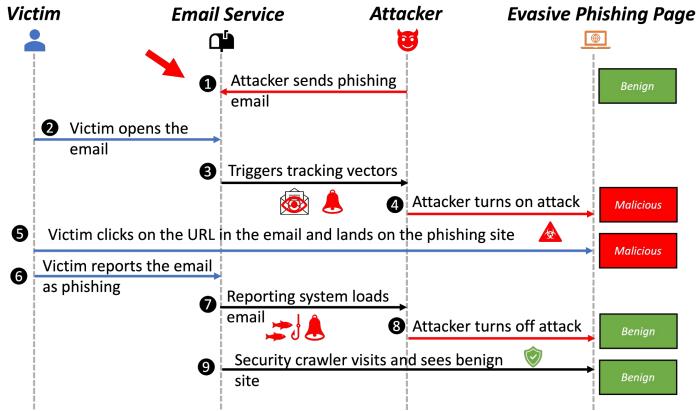


**YES**. **ALL** email handlers of all evaluated email providers are fingerprintable.

How can an attacker <u>exploit the fingerprintability</u> of email reporting systems to launch evasive phishing campaigns?

Q3

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### Simulated phishing experiment





Highly evasive attack in practice.

## Email tracking is indeed **doubly dangerous**

### **Suggested Countermeasures:**

- Disable remote object loading after email reports
- Homogenize headers and network behavior across all email stages
- Suppress or randomize "email open" signals

### Impact:

- Received a vulnerability reward from Google
- Our countermeasures got adopted by some email providers



Artifacts available at Zenodo

